

# SolutionInc

SolutionInc is a global network services and technology company specializing in the design, deployment, and management of secure, large-scale wireless and wired network environments. Founded over 28 years ago, SolutionInc has established itself as a trusted partner to organizations that depend on highly reliable, high-performance connectivity across complex physical and operational environments.

With operations and deployments spanning more than 55 countries, SolutionInc supports a diverse range of clients across hospitality, multi-dwelling units, education, healthcare, convention centres, entertainment venues, and large public spaces. Our experience operating at scale, often in mission-critical, high-density environments, has shaped a disciplined, outcomes-driven approach to network delivery that prioritizes reliability, security, and long-term operational sustainability.

SolutionInc's core strength lies in bridging the gap between infrastructure and experience: delivering networks that are technically robust while remaining easy to manage, adaptable to change, and aligned with the business objectives of the organizations we serve.



## Hospitality Solutions

**Your problems. Our solutions.**

# Hospitality Solutions

Since 1997, we have proudly served as innovators and trusted advisors in the hospitality industry. Through expertise and dedication, we have developed a patented gateway that operates in millions of hotel rooms worldwide. This extensive experience and our cutting-edge technology have solidified our reputation, and we are committed to enhancing guest experiences across the globe.



At the heart of nearly everything we do is our patented gateway. It's the link between your Wi-Fi network and the Internet. Our captive portal functionality is easy to customize to your brand and creates a world-class user sign-on experience.

With APIs, PMS integration, and SMART Dashboards, SolutionIP FLEX® has the flexibility and capacity to handle any network.



SolutionIP FLEX® Lite is a streamlined version of SolutionIP FLEX®. Targeting select service properties with lower room counts, FLEX Lite paired with our NS2025 server is the perfect fit. Only the features you need at a great price.



SolutionIP Zen® is our cloud-controlled portal that removes the hassle of managing a fleet of locations. Combined with our beautiful analytics dashboards, SolutionIP Zen is the easy-to-use, modern system to manage your SolutionInc product portfolio.



50+ PMS and POS Integrations



24/7/365 Help Desk via Phone or E-mail



SMART Dashboards



Branded Guest Wi-Fi



Multihoming

# Add-Ons and Features

Whether you are an integrator for a huge hotel chain or you manage a small boutique experience, we are your hospitality network experts. Guests expect an excellent, consistent Wi-Fi experience and you need a rock-solid system to integrate your PMS, POS, IoT, conferences and guest services. With 24/7/365 support and nearly three decades of experience, we have the solution for you.



Make meeting room network configuration and management easy. This network configuration tool allows IT managers to pre-design and automate network resources available to conference attendees and exhibitors. Save time configuring your public Wi-Fi network with Conference Creo.



The Exhibitor Connect add-on module gets your conference exhibitors online within a secure network segment with very little manual technical work required by conference centre staff.

This module empowers conference exhibitors to create and manage their own Private Network Group, while auto-provisioning network resources to simplify and automate their Wi-Fi onboarding experience. The system has the added benefit of being customizable for each convention center or conference.

## Network Services

Engage our professional network services for project management, site assessment, site design, or site installation activities. Our CWNA-certified engineers and PMP-certified project managers will help you understand, evaluate, or implement a high quality network experience.



Fail Safe is our hot standby system, which provides an automated failover of the primary system in the event it goes offline. It assumes all services and activities of the primary system with automatic synchronization and minimal downtime, resulting in fewer user complaints.

# Support Solutions



## Technical Support

Our Technical Support Services provide your staff with a technical 24/7/365 help desk that helps them ensure maximum uptime and a timely remedy for issues.

Our standard support contract provides the technical or non-technical team at your location with access to technical assistance for their network related issues.

The SolutionInc support team will triage all requests according to priority and the success of the service is measured based on the service level agreement outlined below.

This support desk is available 24/7/365 for Priority One issues.



## User Support

Our Support Services provide your guests with a 24/7/365 help desk to assist them in getting connected to your Wi-Fi network.

This allows your on-site team to focus on delivering a quality experience for your guests instead of delivering technical support.

This service is typically offered through 1-800 telephone or email support and can be offered in a multitude of different languages.

# Why Choose SolutionInc?

- 1** We have an extensive partner ecosystem and understand how to work with them to get results.
- 2** Our R&D and QA teams are in-house, enabling us to customize your solution.
- 3** We have been offering hospitality Wi-Fi services for more than 28 years.
- 4** We offer a broad range of services to ensure a quality network solution.
- 5** Our staff is professionally trained, giving you confidence in our solutions.

## Socials



SolutionInc



SolutionIncLtd



SolutionInc



## Get In Touch

Our team is available to help you improve your technology operations and grow your business. We want to cultivate a lasting and trusting relationship.

SolutionIP FLEX® is more than just a piece of software. It comes with a team of professionals, including CWNA-certified engineers and a dedicated support staff.

Contact our sales team for a demo or more information. Let's work together to build your business.

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