



NSCC

StudyFi – Student Registration Process



Contents

New Students3

Returning Students6

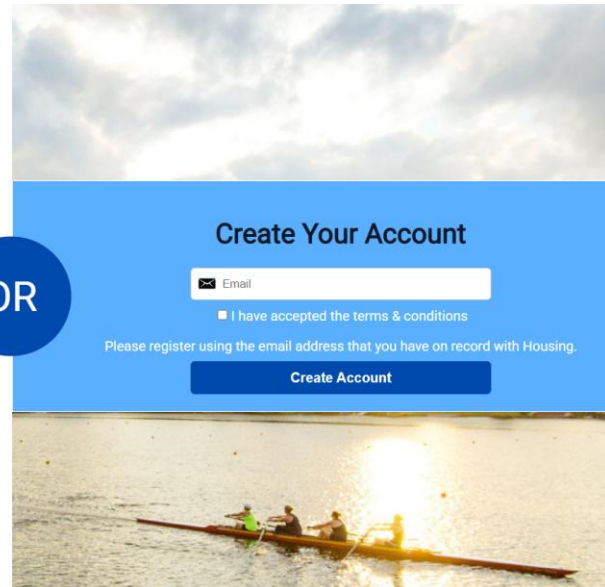
New Students

1. Connect to the **Guest** Wi-Fi.
2. Proceed to your browser, and follow the link nscs.solutionip.com
3. The portal will open.



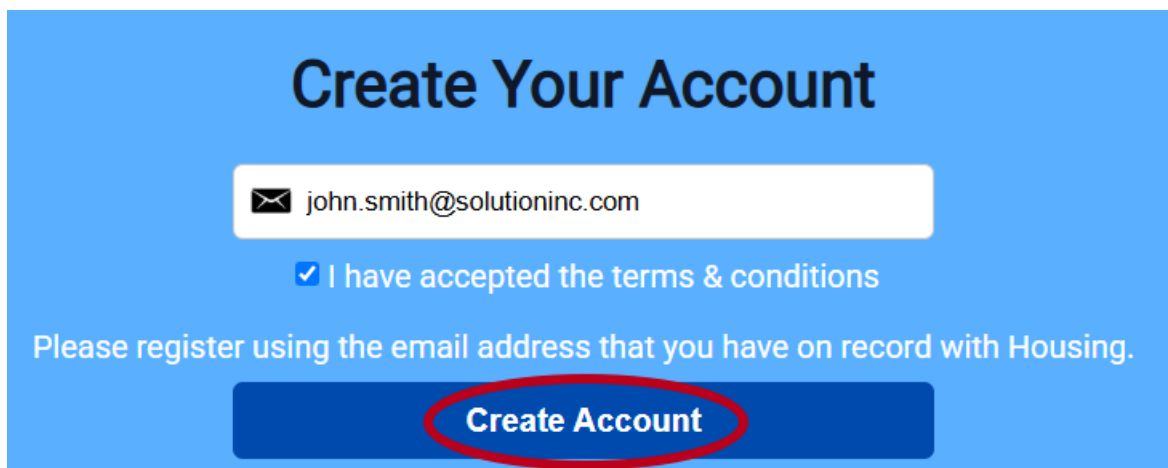
The image shows the NSCC login page. At the top is the NSCC logo. Below it, a welcome message says 'Welcome to Student Housing. Login or create an account below to access Wi-Fi.' The main heading is 'Welcome Back!'. There are two input fields: 'Email address' and 'Password'. Below these is a blue 'Sign In' button. A link 'Forgot my password' is at the bottom.

OR



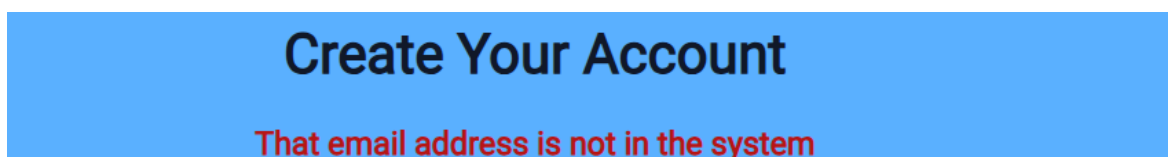
The image shows the 'Create Your Account' form. It has a blue header with the title 'Create Your Account'. Below is an 'Email' input field. A checkbox is checked, with the text 'I have accepted the terms & conditions'. Below that is a message: 'Please register using the email address that you have on record with Housing.' At the bottom is a blue 'Create Account' button. The background of the form is a scenic image of a sunset over water with people in a rowing boat.

4. Enter your **NSCC email** that has been registered with Housing in the **Create Your Account** section.
5. Review the Terms and Conditions and select the checkbox “I have accepted the terms & conditions.”
6. Click the **Create Account** button.



This is a larger view of the 'Create Your Account' form. The email field contains 'john.smith@solutioninc.com'. The checkbox 'I have accepted the terms & conditions' is checked. The message 'Please register using the email address that you have on record with Housing.' is present. The 'Create Account' button is highlighted with a red oval.

NOTE: If the error “That email address is not in the system” is displayed, reach out to support to confirm whether your NSCC email has been properly added to the system.



This image shows the 'Create Your Account' form with an error message. The title 'Create Your Account' is at the top. Below it, the error message 'That email address is not in the system' is displayed in red text.

7. If a correct email is entered, a confirmation email will be sent.

nscc

Your profile has been created.

You have 30 minutes to check your email and click the verification link.

8. In the email, click on the link "Click Here to Activate Account".

nscc

Welcome to Student Housing Wireless Network! Your account has been created. Please click on the link below to activate your account. Upon clicking the link, you will be asked to complete a form verifying some information and you must set a new password.

After activating this account, you may add your devices to the "Manage My Devices" page.

For more information, please see the help/FAQ pages on the portal. You may visit the portal at any time by visiting nscc.solutionip.com

[Click Here to Activate Account](#)

9. On the profile page, fill in the required fields and click the **Save** button.



Home

Activity & Usage

Account & Password

Account & Password



Account & Password

Use the fields below to set a new password. To change your e-mail address, please contact support.

Email Address:

john.smith@solutioninc.com

First Name:

John

Last Name:

Smith

Campus:

1 COGS

Room Number:

2 301

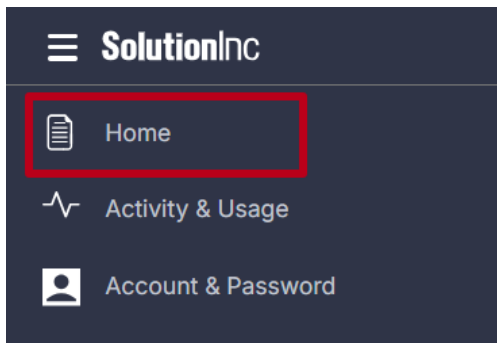
Set Password:

3 *****

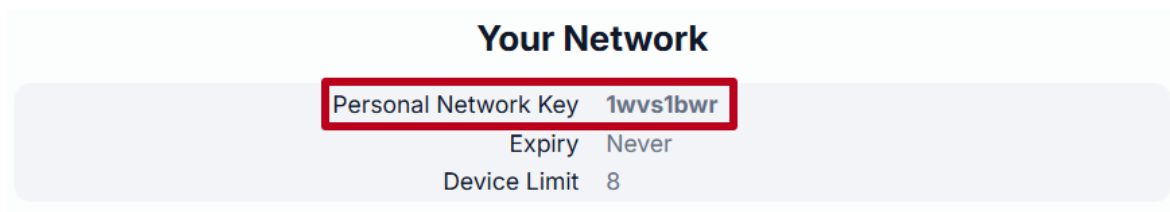
Confirm Password:

Save

10. After saving the changes, click **Home** in the left-hand menu.



11. Your **Personal Network Key** will be displayed at the top of the page. There is no need to add the devices to your profile.



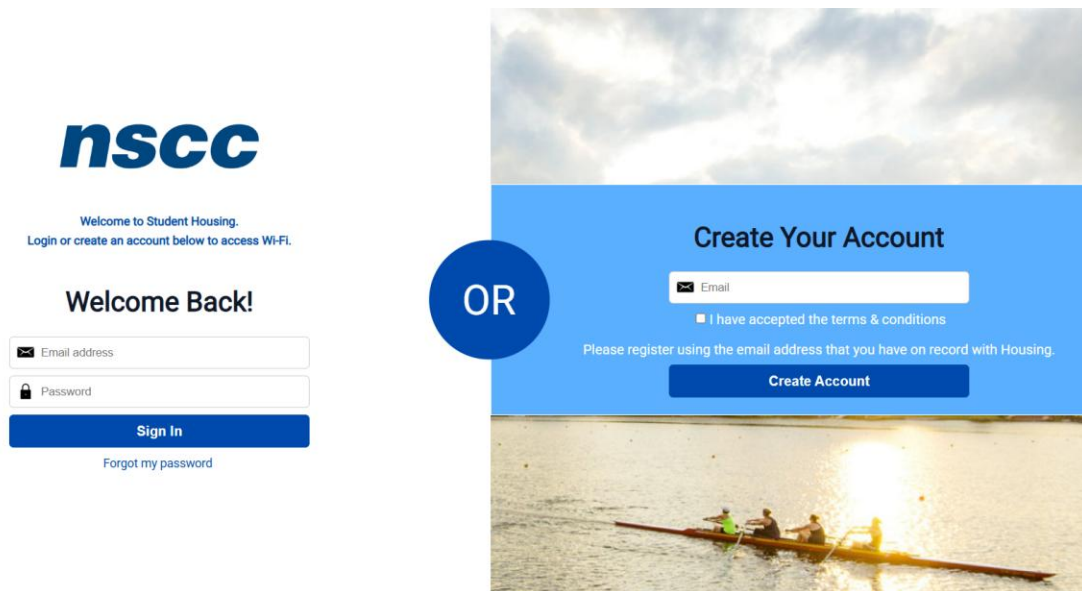
12. Connect to the **Housing** Wi-Fi and use the provided **Personal Network Key** as a Wi-Fi password.

NOTE: *There is a maximum number of 8 devices that can be registered with the same code.*

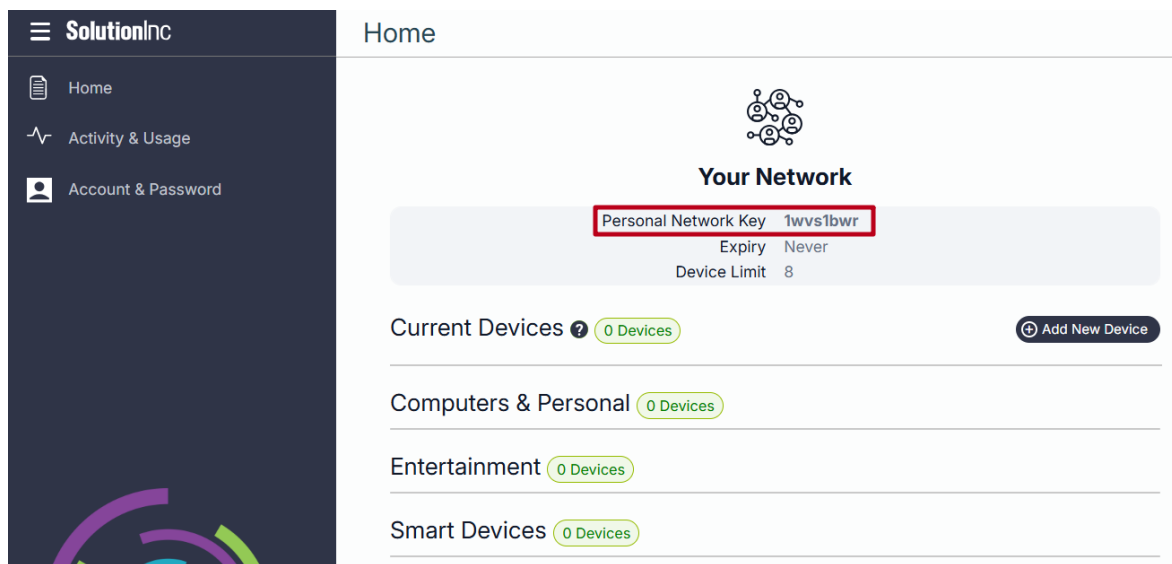
If you have problems with registering your account or connecting to the network, please contact our support line at 1-888-364-2770 or by reaching out to our email support@solutioninc.com

Returning Students

1. Proceed to nsc.solutionip.com while connected to the **Guest** Wi-Fi to get to the login page.



2. Enter your credentials in the **Welcome Back!** section and click **Sign In**. The profile page will open. Note your **Personal Network Key**.



3. Connect to the **Housing** Wi-Fi and use the provided **Personal Network Key** as a Wi-Fi password.
NOTE: There is a maximum number of 8 devices that can be registered with the same code.

If you have problems with registering your account or connecting to the network, please contact our support line at 1-888-364-2770 or by reaching out to our email support@solutioninc.com